

# CLAIM FORM: DISABILITY



8 First Street, Menlopark, Pretoria 0181 • Tel: 012 649 4550 • Fax: 086 658 9878 • info@kepler.co.za • www.kepler.co.za

## DISABILITY CLAIM FORM

### SECTION A : DETAILS OF INSURED

Policy Number																															
Full Names & Surname																															
Date of Birth	D	D	M	M	Y	Y	Y	Y	ID Number																						
Address																													Code		
Occupation																															
Employer																Employer's Contact Number															

### SECTION B : NOMINATED CREDIT PROVIDER DETAILS:

Credit Provider																														
Loan Agreement Account Number																														
Outstanding Balance	R																													
Credit Provider Contact Person Name & Surname																														
Credit Provider Contact Person Contact Details																														

### CREDIT PROVIDER BANK ACCOUNT DETAILS:

Credit Provider																														
Bank Account Number																														
Branch Code																														
Bank																														
Account Type																														

### SECTION C : KINDLY PROVIDE US WITH THE FOLLOWING

1) Diagnosis of patient's condition \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

2) The Cause of the patient's disability \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

3) Date of Diagnosis \_\_\_\_\_ 4) Was the patient informed of the diagnosis?  Yes  No

5) Details of complications or concurrent conditions \_\_\_\_\_  
 \_\_\_\_\_

a) Date of first consultation and treatment with regards to the patient's present medical condition \_\_\_\_\_  
 b) Date of last consultation and treatment with regards to the patient's present medical condition \_\_\_\_\_

6) Names, Addresses and contact numbers of any other medical practitioners who may be consulted

	D	D	M	M	Y	Y	Y	Y		D	D	M	M	Y	Y	Y	Y		Tel												
Name																															
Address																													Code		

7) Full details of treatment from the date of first consultation to the current date, the results, and the reasons, if any, for change  
 \_\_\_\_\_  
 \_\_\_\_\_

8) Please provide details of other information, which may be useful to the company in assessing this claim etc.  
 \_\_\_\_\_  
 \_\_\_\_\_

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9) Please provide us with copies of all investigations, laboratory tests, specialist reports etc.

**IMPAIRMENT** is the alteration of normal functional capacity, that is, which functions is the person still able to do and which not, due to disease, and in assessment by medical means, after a diagnosis has been established, and appropriate and optimal treatment applied.

**DISABILITY** is the alteration of capability to meet the personal, social or occupational demands due to impairment, and is judged by non-medical means, that is in conjunction with his job description, policy disability clause condition and personal factors, such as education, experience etc.

For ease of reference we have provided the definitions as accepted by the insurance market of impairment and disability and would request that you do not comment on the nature of the occupational disability unless the details of the policy definition have been made available to you and such a decision specifically requested. As this decision may interfere with your doctor-patient relationship it is in your own interest not to make such comments

We require an objective medical opinion of the impairment experienced by your patient, providing full details of all limitations in movement, use or restriction

The details of all treatment from the elementary to the most advanced will provide us with a full picture of the condition and its progression

Thank you for our assistance in this claim

### SECTION D : DECLARATION

Name	<input type="text"/>	Qualifications	<input type="text"/>
Tel	<input type="text"/>	Practice Number	<input type="text"/>
Address	<input type="text"/>		Code <input type="text"/>

Signature \_\_\_\_\_

Date 

D	D	M	M	Y	Y	Y	Y
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### SECTION E : SUPPORTING DOCUMENTATION REQUIRED:

- Disability Claim Form
- Copy of Loan Contract
- Copy of Kepler Risk Services Policy Certificate
- Client/Borrower Statement from your Loan Management System
- Copy of Policyholders Identity Document
- Medical Report(s) from the physician relevant to the Disability being claimed for
  - > Ensure that the relevant claim form is completed by the attending physician.
  - > Please note that this claim will be forwarded to the Underwriter for assessment.